



RESIDENTIAL PARKING PERMIT (RPP) PROGRAM

Frequently Asked Questions

What is the current program status?

- As part of the 2023-2026 Service Plans and Budget review, we are presenting a revised user fee schedule for residential parking permits to Council for approval.
- Overall user fees for parking permits will be reduced by approximately 40 per cent.
- This recommendation is the result of anticipated lower operational costs to run the program.
- Once Council makes their decision, we will update Calgarians and permit holders of the approved user fee schedule.

Why are the operational costs lower?

- Over the summer, Calgarians identified areas of our city where parking restrictions are no longer required on their streets.
- To date, we have received more than 550 requests from Calgarians to modify the parking restrictions on their street.
- We have completed over 400 reviews for parking restriction changes and in 98 per cent of these studies, parking restrictions have been changed.
- As a result of signage changes and the expected decrease in permit renewals following the introduction of user fees, we anticipate a reduction in the costs to administer the program.

What are the forecasted permit uptakes?

- We are estimating there will be approximately 26,700 residential parking permits going forward, compared to the 53,000 active permits in October 2023.

When will Calgarians start paying for residential parking permits?

- User fees for residential parking permits are planned to go into effect on **Monday, December 4, 2023**.
- Fees would be due upon permit renewal or when a new permit is issued.
- Managing parking effectively is vital to how people move around the city and the revenue generated from parking plays a significant role in contributing to the vibrancy of Calgary.
- Every dollar we collect that is above our operating costs is returned directly to The City to be reinvested in communities, business areas and other Council priorities.

Has there been any changes to the user fees for the market permit?

- A reduced monthly user fee for market permits is also being recommended to Council for approval as part of the adjustments to the 2023-2026 Service Plans and Budget.
- If Council approves the recommendation, the reduced rate is planned to go into effect for January 2024.
- This adjustment considers permit uptake to date as well as comparable off-street prices.
- Prices will be reviewed on an ongoing basis to balance demand with off-street prices and available curb space.

What are the new fees recommended to Council?

- The new fees recommended to Council as part of the 2023-2026 Service Plans and Budget review are:
 - Standard Residential Permit - \$30 per year for the first permit, \$45 per year for the second permit and \$75 per year for the third permit.
 - Visitor Permit - \$45 per year for each permit.
 - Select Permit - \$45 per year.
 - Non-Resident Landlord Permit - \$45 per year.
 - Market Permit - City Centre - \$105 per month, Inner City - \$75 per month and Suburbs - \$50 per month.
 - Low-Income Market Permit - \$2.50 per month.

What if residents do not want to purchase a parking permit?

- If residents do not want to park on-street, they do not have to purchase a permit.
- Residents **ONLY** need to purchase a parking permit if they live in a [Residential Parking Zone](#) and want to park on street where there are parking restrictions (i.e., "Except by Permit" or "2-hour Time Limit").
- Many restricted parking zones allow parking at certain times. For instance, Monday to Friday, starting at 6 p.m., **parking is free** until restrictions come into effect the next morning. Parking is also **free on Sundays and holidays**.

How does The City ensure that only those with valid permits park in the designated areas?

- Enforcement of the Residential Parking Zones is a priority for us, and we have measures in place to address this concern when it comes to areas with high parking demand.
- The enforcement is active 24 hours a day, seven days a week, using a combination of photo and on the ground enforcement techniques.

Can Calgarians still request their parking restrictions be modified?

- Yes, you can submit a request through 311 or online.
- We notified all parking permit holders to submit their requests by July 31, 2023 to avoid fees if they felt restrictions were no longer needed on their street.

Where can Calgarians get more information?

- Visit **calgary.ca/rpp**
- Email rpp@calgary.ca
- Call 403.537.7000

Fast facts:

- As of October 2023, there are over 53,000 residential permits, with about two-thirds of permits being Standard Residential Permits and one-third being Visitor Permits.
- Of all the reviews to modify parking restrictions we completed as of October 2023, 98 per cent resulted in parking restrictions being changed to a lower restriction.
- Calgary homes have an average of 3.3 parking spaces each and only two per cent of households in Calgary use the RPP program.
- Managing parking effectively is vital to how people move around the city and the revenue generated from parking plays a significant role in contributing to the vibrancy of Calgary.

Background

The Residential Parking Permits (RPP) Program is a service offered to residents by request in busy residential areas where parking is at a premium. Without the RPP Program, parking on-street would be available to anyone, and residents would not have unique parking privileges.

The program is only used by about two per cent of households in Calgary. Assigning fees to the permits allows the program to be aligned with the [User Fee Policy](#) which ensures that the cost of running the service is covered by those who use it and not all Calgarians.

Without user fees, the program is funded by general parking revenue (lots, parkades and ParkPlus zones) that would otherwise be used to invest in improving our communities.

Every dollar we collect that is above our operating costs is returned directly to The City to be reinvested in communities, business areas and other Council priorities. Managing the costs of parking permits also encourages residents to consider off-street parking options as well as other transportation options, while balancing the need for providing convenient parking options for people who need to drive.